

THE TOP 5

Frequently Asked Questions



- 1. How do I reach my local Omni Cable representative?**

All you have to do is call 800.292.OMNI. Your call will be routed to the Omni Cable office that handles the region you are calling from.
- 2. Do you provide emergency services?**

Absolutely! Omni Cable is available 24/7. Just call 800.292.OMNI.
- 3. Can my customer pick up the order at Omni Cable?**

Sure, please let Omni Cable know who will be picking up the order. To avoid waiting for the material to be processed, please send the PO# to Omni Cable prior to your driver arriving.
- 4. Can I specify the trucking company that I want Omni Cable to use for my shipment?**

Yes, you can specify your carrier on Third Party bill and Collect shipments. Please keep in mind that your shipments may be delayed if the carrier you choose does not have a daily scheduled pick up at the shipping location.
- 5. What is the Omni Cable Customer Portal? How can I sign up?**

The portal allows customers to conduct business faster and easier, 24/7, from any electronic device. Omni Cable's portal allows customers to request quotes, view their quotes and orders, track shipments and access all related documents. To sign up for the portal, contact your Omni Cable Account Manager. You will then receive an email with a link to create a password and access your account.